

The only security guarantee recognised by the Neighbourhood Watch.

Door and window security is complicated. It takes the right package of hardware, expertly fitted to bring total security to your home.

Through knowledge built over 180 years and cutting edge product innovation, ERA has the hardware range and expertise to bring you complete peace of mind.



Your new windows and doors are so secure, if a break-in happens we will:

Fully replace the damaged window or door

Give you a £5,000 cheque as compensation

## Ask us to fit an ERA Protect Smart Alarm System and we'll double your compensation to £10,000.



- ✓ Fully integrated smart home security system that allows you to monitor multiple locations from one app
- Choose who gets access to your home with timed or anytime access and revoke when needed
- Peace of mind through the personalised alerts
- Remote access from anywhere, anytime with your App

## Registering your guarantee couldn't be simpler



Just follow these simple steps:

Installation Complete

Once your windows and doors are installed

gister guarantee

Log on to erahomesecurity.com

Click Register Your Guarantee Now. We will send you an email confirmation with your guarantee certificate and registration number should you ever need it.

If you don't have access to email, you can register by calling: FREEPHONE 0800 0833 302

## How to make a claim?

If your home has been broken into through a door or window covered by the ERA Total Security Guarantee, please follow the below steps:

**Jrgent Action** 

Immediately call the police to report the crime. Ask them for a Crime Reference Number. Secure the effected window or door.

lotify the installer

Contact your installer or call our claim line to let us know. We can then guide you through the next steps.

An ERA Expert
engineer will
assess the
property to
establish what
has been
comprised during

the break-in.

Following the assessment, if it's found that components covered by the ERA Total Security Guarantee have failed during the break-in, you will be entitled to: a full replacement of the damaged window or door and, a cheque for £5,000 to compensate you for the inconvenience of the break-in.

Please visit ERA's website for full terms and conditions, care information and operation guidelines: www.erahomesecurity.com.